

The Advonet Group

Providing Independent Advocacy



2019-20 Annual Report

Contents

Page 3	The Advonet Group Explained
Page 4	Foreword from Cllr. Peter Gruen
Page 5	Coronavirus: Our Response
Page 6	Statutory Advocacy: A Year in Review
Page 7	Care Act Advocacy / Community Advocacy
Page 8	Independent Mental Capacity Advocacy / Independent Mental Health Advocacy
Page 9	Health Complaints Advocacy / Ask4Advocacy: Kirklees
Page 10	Outreach Surgeries / Self-Advocacy
Page 11	Leeds Advocacy Network
Page 12	Volunteering
Page 13	CHANGE / Leep1 and Café Leep
Page 14	Leeds Autism AIM / Asking You!
Page 15	LGBTQ+ Health Inclusion Project / Hear My Voice, Hear My Safeguarding Story
Page 16	In-House Advocacy / Leeds Autism AIM: Post-Diagnostic Support
Page 17	Restraint, Seclusion and Segregation (RSS) Project / Other Work
Page 18	Communications and Engagement / Finances
Page 19	Thank you!

GLOSSARY

IMCA: Independent Mental Capacity Advocacy

IMHA: Independent Mental Health Advocacy

Statutory Advocacy: Advocacy services that must be provided by law

Leeds Autism AIM: The 'AIM' stands for Advocacy, Information and Mentoring

Leep1: Leeds People First

LGBTQ+: Lesbian, Gay, Bi, Transgender, Queer or Questioning, other identities

RSS: Restraint, Seclusion and Segregation

The Advonet Group Explained

The Advonet Group

Providing Independent Advocacy



From this year onwards, Advonet will be doing a light-touch rebrand as the **Advonet Group**. This is to reflect the fact that we are about more than just our main advocacy services - Care Act, Community, Health Complaints, IMCA and IMHA. We also have four projects that are part of the wider group:

- Leep1, including Café Leep
- Leeds Autism AIM
- CHANGE
- Asking You!

The core of our activity is the contract for providing advocacy services in Leeds. However, we also put plenty of energy into the other services, as well as recent projects we have run including the LGBTQ+ Health Inclusion Project.

What does it mean?

Leep1, CHANGE, Leeds Autism AIM and Asking You! are as much a part of our organisation as our main advocacy services. To reflect that, we are rebranding, but what does this mean for those projects?

The rebrand means that people are more likely to know that Leep1, AIM et al are part of the same wider group. It also means:

- Making sure that there is consistency in how each project is governed by its Board and/or Steering Group members
- Each service's management will be in line with that of other parts of the Advonet Group
- Preparing ourselves in case we set up more new projects. In being branded as a 'Group', it will be easier for those projects to be branded as part of us

Leep1, Leeds Autism AIM, Asking You! and CHANGE will retain their branding, including their logos. Their core work, be it at the Autism Hub, in the Café or producing Easy Read resources, will be unaffected.

The idea of the Advonet Group is about making sure everyone knows that everything we do is connected and that we work better together. If you have any questions about this, please email them to **brand@advonet.org.uk** and we will be in touch.

Foreword by Cllr. Peter Gruen



The past year has seen great work from our staff and volunteers. Our existing advocacy work continued to help people's voices be heard and rights respected, whilst we welcomed new projects.

Our work with CHANGE and Yorkshire MESMAC on the LGBTQ+ Health Inclusion Project helped to address health inequalities faced by LGBTQ+ adults in Leeds from other disadvantaged groups. The Restraint, Seclusion and Segregation Project ensured that the voices of people who have experienced it in health and care settings were heard when feeding back what they said to the CQC.

Important work

Leep1's work on digital inclusion and hate crime has been hugely important in helping people with learning disabilities. Leeds Autism AIM's new post-diagnostic support sessions have been instrumental in helping newly diagnosed autistic adults to learn more about themselves and their condition.

We welcomed CHANGE. The team bring their immense experience of fighting for disabled people's human rights and producing accessible information to Advonet.

With Asking You, Leep1 and AIM too, we are now home to four distinctive user-led projects. Page 3 explains why this led us to rebrand as the Advonet group.

Pandemic shock

The shock of the Coronavirus pandemic hit in mid-March, but our rapid response ensured that we were well-placed to be there for anyone needing advocacy or information in a fast-changing situation. Over the next 12 months, I know we will do our very best to meet any new challenges head-on.

There are references in this document to the most challenging times we all have faced - both professionally and personally. I would like to formally express my great pride and huge thanks to all our staff, who have continued to put our clients first and have found new ways to keep in touch. We know that any organisation is only as good as its staff - so thank you so much!

Cllr. Peter Gruen

Cllr. Peter Gruen Chair, Advonet Board of Trustees

Coronavirus: Our Response



In March 2020, we had to change the way we worked in response to the growing Coronavirus outbreak. This involved closing much of the office short-term and most of our staff working from home. This was a big challenge for us, but we were able to rise to it.

To ensure that we could still provide advocacy and other services, we offered remote support to our clients. This was offered (and still is) in the following ways:

- By Email
- By phone call
- By text chat
- On WhatsApp, either via audio call, video call or text chat

In addition to that, our Independent Mental Capacity (IMCA) and Independent Mental Health Advocacy (IMHA) teams were able to see clients face to face safely. They were given plenty of access to PPE and abided by social distancing guidance throughout. At such a hard time, we were determined to make sure they were not left behind and that they still had a voice.

Online Groups

The Leep1 team quickly set up a Facebook group for their members, where they hosted regular sessions on Zoom. In the summer of 2020, their group now has over 300 members and has helped to reduce isolation.

Leeds Autism AIM put together an online COVID-19 toolkit on their website, including planners and guides to help autistic adults during a difficult time. This was widely used by and shared by organisations such as Public Health England and NHS Ability.

CHANGE's Easy Read team worked on producing accessible documents on staying safe during the pandemic for a number of clients in the third and public sectors.

We would like to thank all of our staff, volunteers, clients, partners and funders for their patience and understanding.

As we come out of the pandemic, we hope to be stronger and well-equipped to provide more online support in future.

We hope we can adjust to the 'new normal' as quickly and thoroughly as possible, all while ensuring that all of our work is COVID-safe.

Statutory Advocacy: A Year in Review



In the past 12 months, our statutory advocacy services and Community Advocacy team accepted well over 2,000 referrals. We provided advocacy for **1,757 people** across the five services between the start of April 2019 and end of March 2020. Our Independent Mental Capacity Advocacy (IMCA) and Community teams received the most referrals.

We were proud to be re-awarded the Advocacy Quality Performance Mark (QPM) in July 2019. The award runs for three years and came after a comprehensive review of the work we do as advocates and a site visit by a representative of the National Development Team for Inclusion (NDTi).

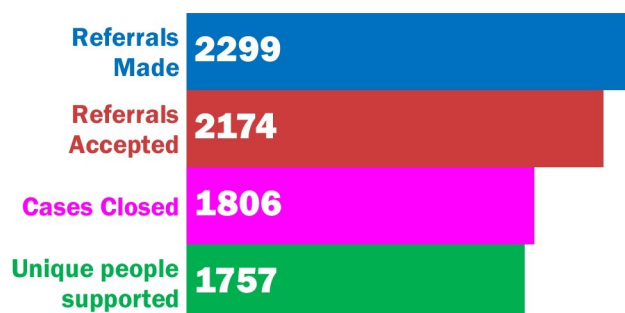
More of our Advocates have studied for the Independent Advocacy Qualification (IAQ) this year. At the end of March 2020, 19 advocates had attained the IAQ, with a further 17 working towards getting it. 14 advocates were studying additional specialist modules so they could work across different advocacy specialisms.

Prioritising referrals

To try and shorten waiting times for people needing a Community Advocate, we introduced a new way to prioritise referrals so people whose need was the greatest would be seen first. We also focused more on “single-issue advocacy”, one issue at a time and introduced more options by which people could use our services so they didn’t have to wait a long time for an advocate.

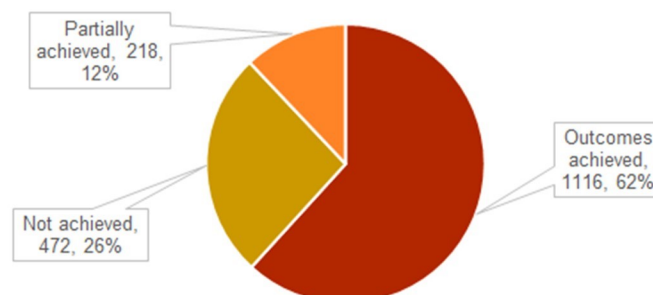
We also made changes to the way in which we record referrals on our online database to make them more accurate. This was also done to make sure our equal opportunities information - age, race, gender, sexuality, disability and religion - reflected the diverse number of communities we work with.

Advonet in Numbers: 2019-20*



*People supported through our Care Act, Community, Health Complaints, IMCA and IMHA advocacy services

Advocacy Outcomes



Compliments Received



Complaints Received

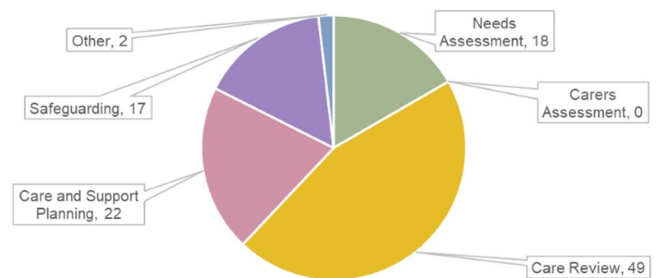
Care Act Advocacy

Care Act in Numbers



 **44 New Clients Supported**

Issues Care Act Advocates supported with



 **58 Existing Clients Supported**

Our Care Act Advocates have spent time embedding good practice in their advocacy work. As part of this, we will strive to be clear with clients and referrers about eligibility for Care Act assessments.

We aim to build on this work and promote our service more. This is to help make sure people get the advocacy they are entitled to.

“Client has moved and is getting support to manage their finances. “Both are things client expressed they would like.”

Care Act Advocacy - Professional

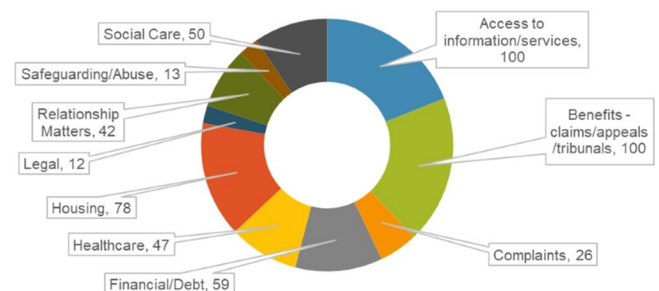
Community Advocacy

Community in Numbers



 **291 New Clients Supported**

10 most common issues supported with



 **314 Existing Clients Supported**

**“Advocates have been helpful and shown respect.
“Request for female advocate has been accommodated and appreciate this.”**

Community Advocacy - Client

Our Community team have worked hard to make sure that they work on “issue-based advocacy”. This means working on one issue at a time with each client. This has helped us to reduce waiting times for Community Advocacy.

We have also developed a new prioritisation process to ensure that people who need advocacy the most get it at the time they need it.

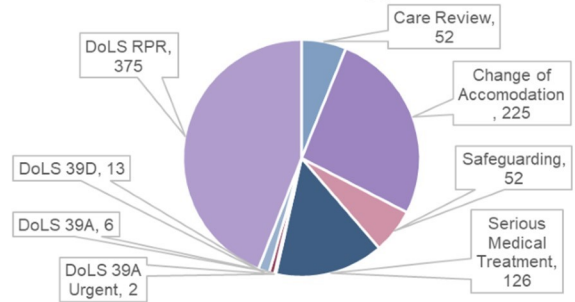
Independent Mental Capacity Advocacy

IMCA in Numbers



 **321 New Clients Supported**

What issues IMCAs supported with



 **301 Existing Clients Supported**

One focus over the past year has been to develop more effective partnership working with external agencies/providers, to further promote the use of the Mental Capacity Act and the role of the IMCA.

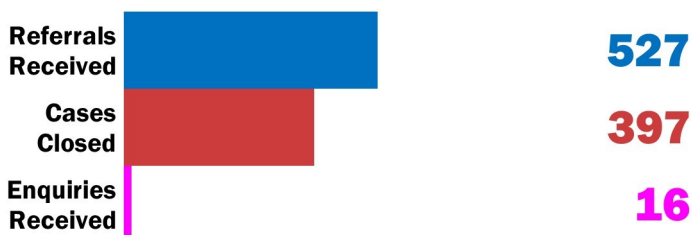
During the past year, the team has worked on supporting clients to have maximum participation in all matters related to their life, that their life choices are respected, and their rights are upheld.

“Client is involved in all decisions regarding their care and treatment and likes to participate with support and was happy they had an advocate to do this.”

IMCA - Professional

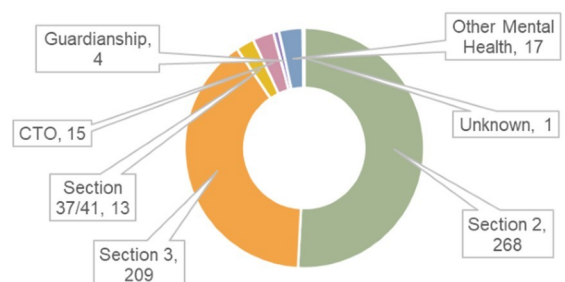
Independent Mental Health Advocacy

IMHA in Numbers



 **277 New Clients Supported**

Issues IMHAs supported with



 **177 Existing Clients Supported**

“Advocate was very good at finding out information for me, they didn't hesitate to speak to whichever staff were on - I was very happy with their help.”

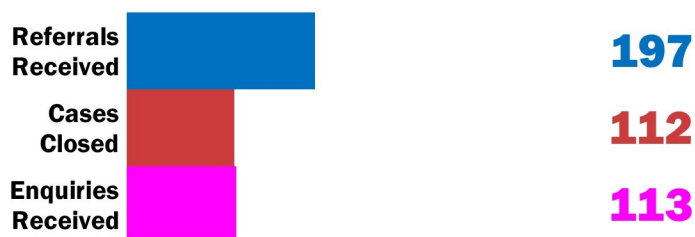
IMHA - Client

The IMHA team continues to work with people young and old detained under the Mental Health Act. New innovations include working in private hospitals and in Care Home settings.

We developed effective relationships with Mental Health Operational Steering Groups to affect change through discussing systemic advocacy issues. We provided IMHA training and info to healthcare professionals in a range of settings.

Health Complaints Advocacy

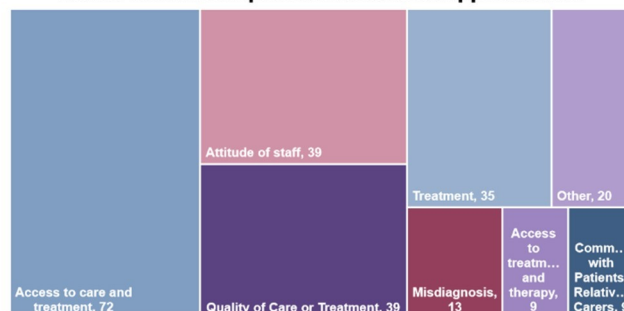
Health Complaints in Numbers



 **126 New Clients Supported**

 **69 Existing Clients Supported**

Issues Health Complaints Advocates supported with



We started the year with an influx of referrals and a waiting list had to be introduced. This was reduced to zero by year end. New processes were put into place to ensure all referrals had a prompt service. COVID-19 impacted the service which created a drop in referrals and delays in Trusts responding to complaints. HCA advocates used the time to support existing clients by offering routine wellbeing checks. Referrals have now started to go up.

“Felt really well supported, and very much felt that the Advocate listened to what support we needed and did not try to take over.”

Health Complaints Advocacy - Client

Ask4Advocacy - Kirklees



This service provides the statutory and non-statutory advocacy services for Kirklees and is delivered through a partnership between Advonet and Touchstone. Three Advonet staff are seconded into the project and provide both advocacy and advocacy management support.

The service supported **1,745 clients** and took **1,123 referrals** between April 2019-March 2020.

In the last year, the project has been focused on merging the Kirklees Mental Health Advocacy Service provided by Touchstone and the Advocacy Kirklees Service (the new joint Advonet/Touchstone service contracted in October 2018) into one Universal Advocacy Hub for Kirklees.

Advonet have focused their support around staff development and support (particularly in IMHA, RPR and Health Complaints Advocacy).

They are also focused on working with Touchstone to prepare for the Advocacy Quality Performance Mark (QPM) Assessment and in the design and implementation of a new advocacy-specific database - Charity Log.

Advonet and Touchstone staff are now focusing their energies on using co-production principles to develop peer, volunteer and community advocacy initiatives across their client and community groups.

Outreach Surgeries

We have delivered advocacy Outreach Surgeries in a number of venues across Leeds in the past year.

In January 2020, we reduced the number of weekly surgeries from six to four but aim to be back once the COVID-19 lockdown has eased.

Services we supported work with groups including homeless people, asylum seekers and refugees, people from BAME backgrounds and people struggling with drug and alcohol abuse.

Enquiries and issues received and supported with included housing, finance, immigration, Brexit, health and wellbeing, and hate crime.

We ran surgeries using a drop-in and appointment system, on average meeting two to three people one-to-one at each separate surgery.

Support we provided at our surgeries covered between seven and 15 different languages. This came from a combination of paid staff and volunteers.



Self-Advocacy



This year, we have further increased our self-advocacy development. This included creating a pack of new self-advocacy resources to help people to speak up for themselves and their rights.

It also included a series of factsheets providing information on areas such as housing and benefits. The tools and factsheets have since been made available to download on the Advonet website.

Our aim is to help people to know how to self-advocate when they are doing things like making a complaint or trying to access a service. The tools and factsheets, alongside support from advocates from our Community team, aim to help with that.

The plan for the coming year is to run self-advocacy groups, where people can learn the skills needed to both speak up for themselves and for their rights. We are also developing further resources, self-advocacy training and peer advocacy support, together with our local communities.

Leeds Advocacy Network



Leeds Advocacy Network

Empowering our communities by helping them have a stronger voice and understand their rights is more important than ever at this time.

The Leeds Advocacy Network supports local organisations who provide formal and informal advocacy to connect and share skills, good practice and ideas/resources.

It also provides information about statutory advocacy to increase access for our local communities and helps us learn more about what they need to improve our offer.

We have provided advocacy training and support for several areas through the network this year and developed new self-advocacy resources, as well as delivering outreach advocacy for groups that need this.

How we can help

The Leeds Advocacy Network offer will develop further to:

- Expand our free advocacy training to local people/services to help strengthen advocacy use in their own communities, with a new additional online offer
- Support networking events and opportunities to share ideas and develop innovative ways to help empower the communities we work with
- Support organisations to develop self/ peer advocacy within their own communities through new training and resources

You can access our self advocacy resources here: advonet.org.uk/self-advocacy

You can join our Facebook Group here: facebook.com/leedsadvocacynetwork

You can speak to us about how we can develop self-advocacy support, training or outreach advocacy adapted for the needs of your group.

If you are with an organisation that would like to be part of the Leeds Advocacy Network or want more information, please contact us using the details below.

**GET
INVOLVED!**

Email leedsadvocacynetwork@advonet.org.uk

Call us on **0113 244 0606**

Visit advonet.org.uk/join-us/leedsadvocacynetwork

Facebook: facebook.com/leedsadvocacynetwork

Volunteering



In October 2019, Advonet was re-awarded Investing In Volunteers (IIV) accreditation by the National Council for Voluntary Organisations (NCVO) for another three years.

The assessment report was highly positive and reflected the commitment of our fantastic volunteers and the volunteer coordinators supporting them contributing a total of **4,946** hours.

The IIV report found:

“The commitment to volunteering, and recognition that volunteers are essential to delivering the vision, mission and values of Advonet is communicated throughout the organisation and was apparent throughout all interviews.

“Advonet shows a strong commitment to involving volunteers from a range of backgrounds and are committed to recruiting volunteers from their service users. A number of volunteers have moved into employment with Advonet.”

Comments by volunteers in the report included:

“It’s been amazing, I was a service user – now I’m a volunteer.”

“I feel that I am being so useful, it’s great that I can help the organisation to develop.”

“I really understand the ethos of Advonet, you feel part of it – volunteering for me is a great, very empowering experience.”

“Volunteers bring a different perspective to the organisation, lots and lots of diverse life experience, they are so important to us– it’s about strengthening the organisation and communities.”
(Trustee)

“We have now looked at the nuts and bolts of volunteering. IIV has helped with this, and now volunteers are moving centre stage – we have exciting times ahead.”

Philip Bramson - Advonet Chief Exec.

Total no. of volunteers*: 126

*Some of our volunteers are in more than one role

Hours contributed by our volunteers



Number of volunteers by area



CHANGE

In September 2019, CHANGE became part of the Advonet Group. It followed 25 years of CHANGE working as an independent charity with a global reputation for its work in promoting the human rights of people with learning disabilities.

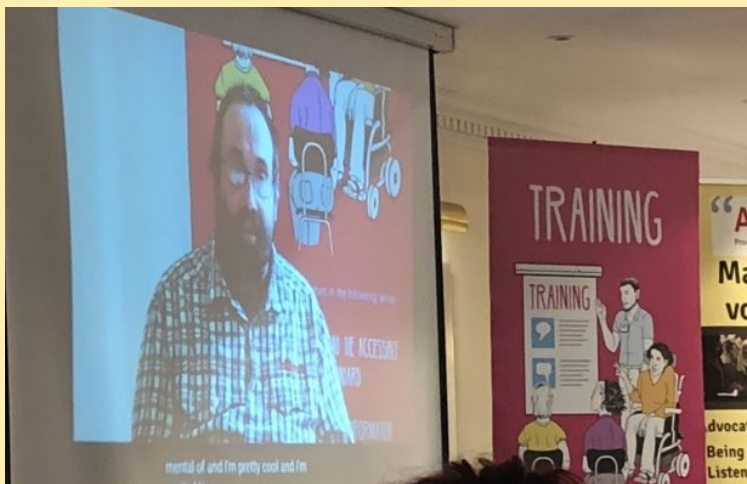
Advonet and CHANGE worked together on partnership projects, tackling issues like health inclusion of LGBTQ+ people in marginalised groups and supported decision making. When CHANGE sought to be a user-led enterprise within a larger group, we offered the perfect home.

Both groups shared commitments to social justice, inclusion, accessible information, co-working and putting the rights of people with learning disabilities first. Joanne Kennedy, CHANGE's co-chair and Will Case, a CHANGE Trustee, became co-chairs of the new six-strong committee.

The Easy Read team worked on new commissions from the National Lottery, Macmillan and the United Nations, among other clients. They quickly made

accessible information at the start of the COVID-19 pandemic to explain it. This work got noted by not-for-profits as far as Oregon, USA and was used as far afield as Kenya.

CHANGE also completed the DRILL project with the University of Leeds and KeyRing. It produced toolkits to help employers coproduce job roles shaped around the strengths of people with lived experiences.



Leep1 and Café Leep



"The group is helping me with my mental health."

Leep1 Member March 2020

We visited primary schools to present our 'Real Friends' performance to Year 6 pupils to educate them on disability awareness and hate/mate crime.

Three of our members became ambassadors with the Leeds Adult Safeguarding Board, going around Leeds telling other groups about "Talk To Me, Hear My Voice". We won the award for excellence for our collaborative work from Leeds City Council.

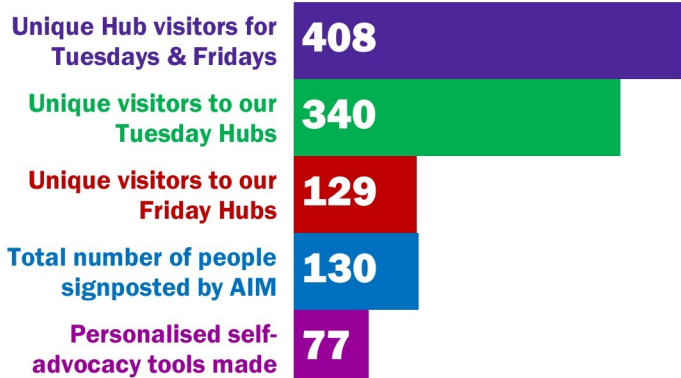
In 2019, Café Leep had five trainees who have passed their NVQ qualification and have gone onto undertake placements in the catering industry at venues such as Manjit's Kitchen and The Owl in Leeds Market.

Café Leep also offers HABC Level 2 food safety in catering to anybody who wants a nationally-recognised qualification in catering.

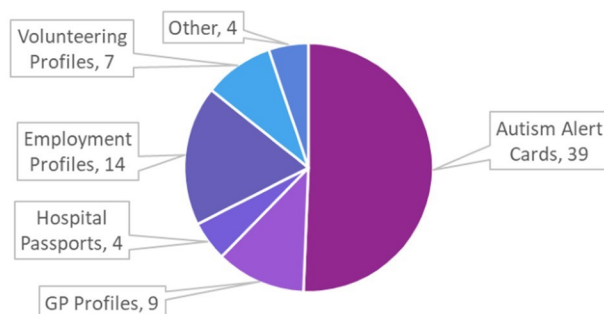
In March 2020, Leep1 and Cafe Leep had to close its service due to COVID-19. Our services quickly moved online, setting up a Facebook group for our members.

Leeds Autism AIM

Number of people supported



Personalised Resources in 19-20



31 people in mentoring matches

In the past year, Leeds Autism AIM's drop-in hubs were as busy as ever, an average of just under 32 attending each drop-in session.

The number of personalised self-advocacy tools created for AIM clients more than doubled compared to 2018-19.

We increased our partnership working and consultations, as well as developing a widely-used COVID-19 toolkit on our website.

“Just knowing I can ask for help and that there's support out there that will help. I always used to struggle to ask for help and when I did, I never got it. I'm so grateful to you and everyone at AIM for helping.”

An AIM client March 2020

Asking You!



“It gives me the feeling that I'm helping other people. I know that if there is a problem, I can go to someone for help.”

Volunteer Good Lives Leader
December 2020

What another busy year! The Leeds Learning Disability Parliament was pleased to welcome new members and strengthen links with services that have asked for our help in the past.

Members say they felt listened to and included. It's been fabulous when services like Adult Social Care have come back to see us and told us about changes made because of our feedback.

The Good Lives Leaders continue to have a direct impact in making day-to-day changes for the better in people's lives and reporting on lots of great support that people are receiving.

Our deputation to the Council Chambers was well received and the shadowing is important to show councillors what our members lives are like as much as understanding what councillors do.

We are building on what we learnt with peer support, self-advocacy and education by people with lived experience at the heart of our plans for next year.

LGBTQ+ Health Inclusion Project

This project was funded by a grant from the Government Equalities Office until March 2020. It was led by Advonet, CHANGE and Yorkshire MESMAC, aiming to address health inequalities for LGBTQ+ people who were autistic, had a learning disability or mental health difficulties.

It delivered awareness training for health/social care professionals, developed self-advocacy workshops and resources and peer support groups, led by people with lived experience.

91% of respondents said the self-advocacy course met or exceeded expectations. Feedback included: *"I can speak up for myself now and get across what I want and need, which I couldn't before"* and *"Now I know the steps, I can help myself."*

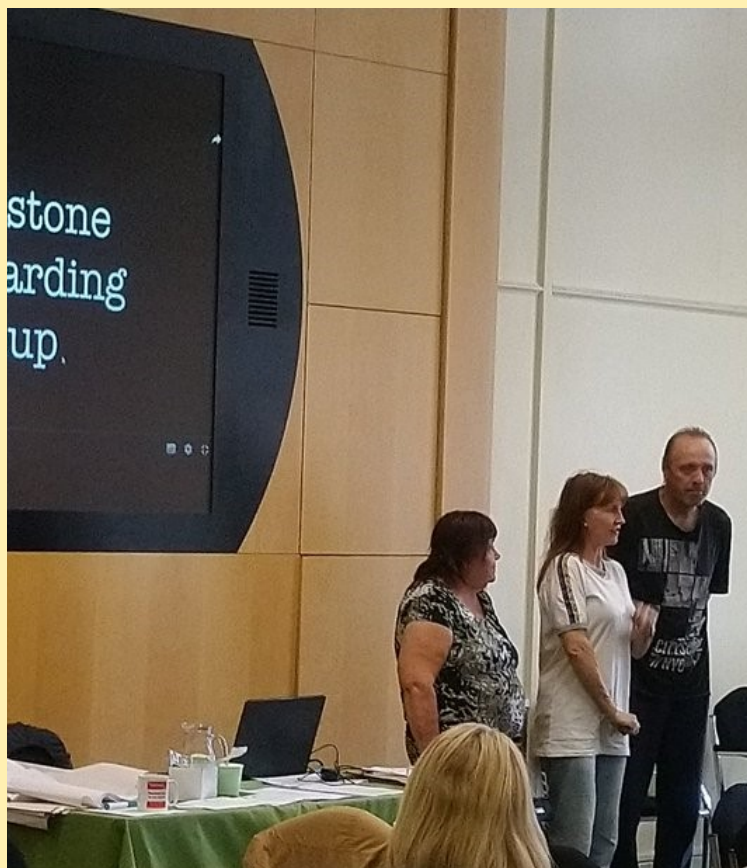
Feedback from training included: *"I brought back ideas to my colleagues working in primary care"* and *"I felt more confident in my ability to communicate with neurodivergent people."* All peer support participants reported a high increase in confidence.



"It is very clear that this project positively impacted the lives of individuals from the LGBTQ+ community who also have either a mental health condition, a learning disability, or are autistic."

Independent Evaluation June 2020

Hear my Voice, Hear my Safeguarding Story



Leeds Safeguarding Adults Board commissioned Advonet to collect people's experiences of safeguarding in Leeds.

The Hear My Voice, Hear My Safeguarding Story project's purpose is to take an advocacy approach to gathering the experiences of citizens who have been through safeguarding procedures in Leeds. The Board want to want to learn what was good and what could have been better.

July 2019 saw the launch of the two-year-long project at Leeds Town Hall. Since then, we have set up a Citizens' Panel. They helped us develop promotional materials and a person-centred survey.

The onset of COVID-19 in March coincided with the survey going live. Initial levels of returns suffered as a result, leading us to adapt how we get feedback.

Recently, we have grown the membership of the reference group to include more third sector/ community representation. If you want to be involved, email hearmyvoice@advonet.org.uk.

In-House Advocacy

As well as providing advocacy to all eligible citizens in Leeds, (and as Touchstone's partners in Kirklees), Advonet offers separately funded, in-house advocacy services to other settings. These include Leeds Teaching Hospital Trust's Little Woodhouse Hall, at which we offer a service to voluntary patients under 18.

We have had a five-year partnership with Exemplar Health Care. Originally, we offered our service only at their Ravensdale care home in Whinmoor. However, it was so successful that we have extended it to a further three settings in the group.

Last year, we held an event, together with Ravensdale, promoting the difference that having a bespoke advocacy service to a setting. Ravensdale reported higher levels of engagement and involvement.

This in turn was reflected in CQC assessments of the service. John Sturrock's Long Term Mental Health Setting in LS9 began to have its own bespoke advocacy service in 2019.



“Since working at Ravensdale I have recognised the importance of good advocates, who support us in terms of liaising with outside organisations on behalf of our residents.”

Professional, Exemplar Health Care

This spring, we begun to deliver a similar service within inMind's Waterloo Manor Hospital, a secure setting for Women with mental health needs in Garforth. An advocate is based there four days a week..

Leeds Autism AIM Post-Diagnostic Support



“I felt I was understood and time was taken to listen to what I have been struggling with and appropriate support and information was offered.”

A Post-Diagnostic Support Client
January 2020

In June 2019, our Leeds Autism AIM was funded by Leeds NHS Clinical Commissioning Group (CCG) to run a year-long pilot project.

It was to provide post-diagnostic support to autistic adults who have received an autism diagnosis within 12 months of their first appointment. In an independent evaluation of the project, the following findings were made:

- The pilot has demonstrated that the post diagnostic support fills a gap in provision, is valued, and is contributing to a number of positive outcomes for clients.
- The autistic-led support is recognised and valued by clients. The support itself provides a space in which to talk, listen and reflect on what autism means, gain new knowledge and strategies to enable them to continue their lives
- The support is likely to be cost effective for commissioners, compared to medical or professional counselling alternatives

Restraint, Seclusion and Segregation (RSS)

In 2019, the Care Quality Commission (CQC) commissioned CHANGE and Advonet to find out what had worked well and what had been difficult for people who had been subjected to Restraint, Segregation and Seclusion (RSS) in health and care settings.

The CQC wanted to know what effect RSS has on the people who experience it and what could be done to improve matters.

We spoke to 30 people with lived experience of RSS and 25 carers or family members.

We held an event last November to look at themes and produced a report, which will be released when the wider CQC reports to the Secretary of State for Health.

At that point, we will launch our report, including an accessible version produced by the CHANGE team.

Please get in touch if you would like to be invited or would like to be on the waiting list for a copy by emailing us at office@advonet.org.uk.



...and much more!



Big Leeds Chat 2019

Advonet were part of a core group of organisations led by Healthwatch Leeds in planning and running the innovative 2019 Big Leeds Chat Event.

It was held at Leeds Kirkgate Market and across local communities.

This event brought together decision makers across the local health and care sectors. It aimed to talk to the people of Leeds about what matters to them.

‘Being Me’ Strategy

Our Asking You! team has continued supporting people to work with Leeds City Council to develop the ‘Being Me’ strategy for people with learning disabilities in Leeds.

The Council said: “We are particularly proud of this strategy because everything in it has come directly from people with learning disabilities and their families.”

The project has been attracting attention as an example of good practice from all over the country.

Communications and Engagement

In the past year, we have attended and been involved in many events. This was to help let the wider population of Leeds know about what we could offer them.

We held stalls at the Adults & Health Marketplace in October, International Day of Disabled People event in December, Bigger and Better in Leeds Autism Show in June and at least three volunteering fairs.

We also co-hosted some events. They included launch events for the Hear My Voice, Hear My Safeguarding Story and Restraint, Seclusion and Segregation (RSS) Project, both in July.

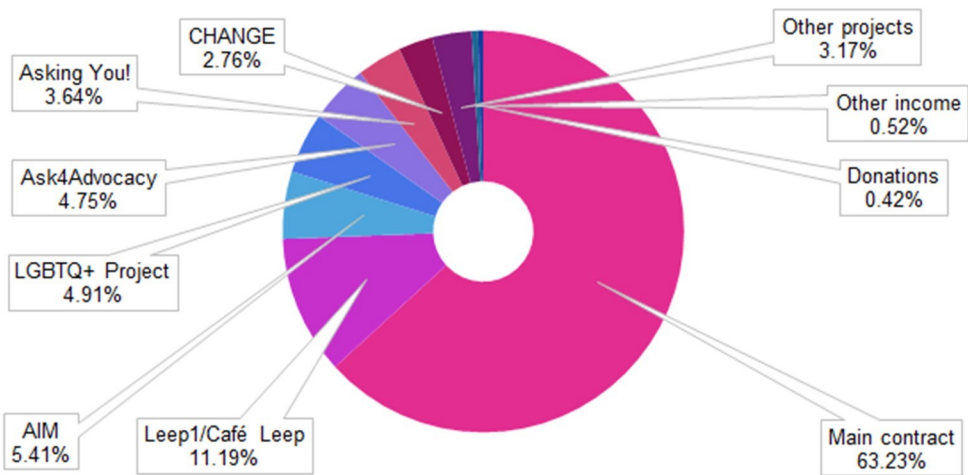
For the RSS Project, there was also a feedback event in December. People came from all over the UK to take part.

Our communications work included quarterly e-newsletters, videos about volunteering and press releases sent to local newspapers/websites. Some Easy Read resources were also in development.



Finances

2019-20: Income by category



WHERE OUR MONEY GOES

- 81.12% on staff costs**
- 4.20% on office space**
- 1.55% on IT costs**

2019/20: NEW SOURCES OF INCOME

- Funding for **Leep1's** work on digital inclusion, teaching adults with learning disabilities to get connected. It came from **Leeds Libraries' Digital Inclusion Fund**.
- Initial funding for the **Talk to Me, Hear My Voice: Hear My Safeguarding Story** project. It came from the **Leeds Safeguarding Adults Board (LSAB)**.
- A grant from the **Care Quality Commission (CQC)** to fund our work on the **Restraint, Segregation and Seclusion (RSS) Project**.

Thank you to...

...OUR FUNDERS



...OUR ADVOCACY CONTRACT PARTNERS



...EVERYONE WE HAVE WORKED WITH

- Leeds NHS Teaching Hospitals Trust
- Leeds and York NHS Partnership Foundation Trust
- Leeds Safeguarding Adults Board
- Yorkshire MESMAC
- Carers Leeds
- Leeds Citizens Advice
- Chapeltown Citizens Advice
- Voluntary Action Leeds
- Leeds GATE
- Live Well Leeds
- Association of Blind Asians
- People in Action
- People Matters
- 4Neurodiversity
- Leeds Autism Services
- Leeds Autism, Behaviour and Communication (ABC) Group
- Specialist Autism Services
- Leeds Involving People
- FareShare Yorkshire
- Healthwatch Leeds
- Forum Central
- Leeds Hearing and Sight Loss Service (BID)
- BHA Skyline
- Leeds Libraries
- Exemplar Health Care
- Connect in the North
- West Yorkshire Police
- Aspire CBS
- Department of Work and Pensions
- Leeds Survivor-Led Crisis Service
- Leeds Student Medical Practice
- The Light Surgery Local Care Partnership
- Yorkshire and The Humber NHS Operational Delivery Network (ODN)
- Leeds City Council
- Leeds NHS Clinical Commissioning Group (CCG)
- Leeds Health and Wellbeing Alliance

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